

ESTABLISHED 1990



WWW.RETROTECHS.COM

## BACKGROUND INFORMATION

### WHY CHOOSE THE RETROTECHS FOR YOUR SUPPORT PARTNER?

1

#### EXPERIENCE

The RetroTechs team has provided professional computer support to thousands of satisfied clients since 1990. Our team sees and solves every computer problem imaginable.

2

#### DEPENDABILITY

Your emergency is our emergency. When you need us, we'll be there. Our large support team enables us to respond quickly, utilizing the latest technologies in remote management or through an on-site visit.

3

#### EXPERTISE

In addition to our hands-on experience, The RetroTechs have been certified by top industry companies, such as Apple, Microsoft, Symantec and many others. Our team is continually training to stay ahead of the curve, because technology never stands still.

4

#### PEACE OF MIND

For most, computers are simply tools to get the job done - not the focus of their business. Let The RetroTechs concentrate on your technology needs, while you spend your time, attention and resources where they can generate revenue.

### KNOW YOUR RETROTECH

- ALWAYS A NEAT, CLEAN APPEARANCE
- ALWAYS PROFESSIONAL AND COURTEOUS
- ALWAYS KNOWLEDGEABLE
- ALWAYS PREPARED



### WHO WE ARE, WHAT WE DO:

- Apple Premiere Specialists - By demonstrating exceptional, consistent and comprehensive knowledge of Apple technology, we've earned this rare and privileged designation from Apple. We are extremely proud to be part of this elite group.
- Authorized Value-added Reseller (VAR) - We sell Apple Hardware, Software and most third party solutions, including Microsoft, SonicWALL, HP, Cisco, Adobe and Xerox.
- Proactive Maintenance - This plan sets The RetroTechs apart from the rest. Devices covered receive regularly scheduled preventative maintenance, performed by one of our Technology Consultants. Clients on this plan experience increased stability and reliability, reducing the need for emergency support calls.
- On-Site Technical Support - If an emergency does arise, The RetroTechs are there for you, providing a fast response to your critical needs. We are also available for special projects, such as relocation, equipment roll-outs, IT budget planning, major software upgrades and more.
- Technology Consultation - The RetroTechs can act as your virtual CIO, providing systems design and implementation. We will assess your technology requirements and develop a comprehensive plan to meet those needs.

### WHO WE HELP:

Everybody. Fortune 100 companies, media giants, advertising agencies, design firms, small businesses and freelance creatives. We can serve as your specialized IT team or extend the reach and capabilities of an existing IT department. We currently support more than 400 companies throughout the Southeast.

### WHY WE MAKE SENSE FOR YOU:

In today's competitive environment, you cannot afford to fall behind because of technology problems. A partnership with The RetroTechs can help prevent this. Since 1990, The RetroTechs has developed an unmatched level of expertise in serving the unique needs of the creative community.

### CALL TO ACTION

Are you tired of not receiving the support you need to run your business effectively? Do you want prompt, courteous and professional computer support? Are Experience, Dependability, Expertise and Peace of Mind important to you? If so, give us a call. You'll enjoy a service ethic born in the 1940's and 1950's when the customer was king and you'll see first hand how that's matched with tomorrow's cutting edge technology.

FOR HELP CALL  
**404.352.6210**

OR VISIT  
**WWW.RETROTECHS.COM**