

Why Choose The RetroTechs as your Support Partner?

Experience:

The RetroTechs team has provided professional computer support to thousands of satisfied clients since 1990. Our team sees and solves every computer problem imaginable.

Dependability:

Our technologies and solutions provide much more than simply monitoring your network. Our large support team enables us to respond quickly, utilizing the latest technologies in remote management or through an on-site visit.

Expertise:

In addition to our hands-on experience, The RetroTechs have been certified by top industry companies, such as Microsoft, Symantec, Apple and many others. Our team is continually training to stay ahead of the curve, because technology never stands still.

Peace of Mind:

For most, computers are simply tools to get the job done - not the focus of their business. We'll focus on the health and security of your network, allowing you to put your time, attention and resources where they can generate revenue.

SmartSupport™ Your network is our network

Your business depends on the performance of your network. Failure of a key system, such as a file server, shared calendar or email can bring your business to a halt. Other IT service providers can take days or even weeks to respond. With SmartSupport™, response times are greatly reduced because we never leave your network.

SmartSupport™ allows us to monitor and remotely access the key elements of your network. Servers, firewalls, desktops and printers can be securely accessed by our qualified team of technicians. In many cases, we'll identify and neutralize problems before you are even aware of them. Days of downtime can be reduced to hours or even minutes.

Our remote support is complemented by on-site visits, so our technicians can also perform projects, such as new equipment installation, software deployment or hardware maintenance. This approach provides you with the best of both worlds: Incredibly fast response times and the vital human touch on technology.



A member of your RetroTechs team will schedule quarterly reviews to discuss past performance, future business goals and new technology projects. In essence, you will have a team of experienced professionals acting as your virtual CIO, continuously helping to shape the future of your business.

SmartSupport™ Includes:

- *Full network and IT investment assessment*
- *Email and Web Defense for your desktops and servers*
- *Availability management for your entire network*
- *Fully staffed Call Center, providing professional technical support*
- *Backup monitoring to ensure the security and integrity of your data*
- *Quarterly business reviews with your RetroTechs team*

Contact us today for more information or to schedule an appointment.

(404) 352-6210
smartsupport-info@retrotechs.com

SmartSupport™
a complete IT Solution



**P r o f e s s i o n a l
C o m p u t e r S u p p o r t**